

ÅRSRAPPORTPRIS 2017

Hvordan balancerer vi brugernes forskellige ønsker om information? Er yderligere digitalisering vejen frem og kan udarbejdelsen af årsrapporten automatiseres?



Agenda

- 1 DSV at a glance
- 2 The balancing act
- 3 Digitisation the way forward?
- 4 Top of mind for 2017 in DSV





DSV – Global Transport and Logistics

We support our customers' entire supply chain

- Operations in more than 80 countries
- More than 1,000 branch offices, terminals and warehouse facilities
- Top 5 global freight forwarder

One company - three divisions

- Air & Sea global network
- · Road overland transport on three continents
- Solutions contract logistics services worldwide

A dedicated CSR profile

Based on UN Global Compact

Listed on Nasdaq Copenhagen

- No majority shareholder (100% free float)
- Annual revenue of DKK 68 billion (USD 10.1 billion)





The balancing act – you cannot satisfy everyone

MORE INFORMATION

REQUEST FOR

INVESTORS / **ANALYSTS**

PUBLIC AUTHORITIES



CUSTOMERS, SUPPLIERS, **EMPLOYEES & CSR**





- The annual report must always reflect the company culture
- Ensure involvement from key stakeholders in the organisation – management at highest levels
- Pick your primary target audience necessary to prioritise
- The investors need for continuity sometimes conflicts with regulation e.g. IFRS 16 leading to revision of financial targets - has not happened before (revision of operating margin, conversion ratio and ROIC – the lot)
- Cutting clutter make an effort to be as much to the point as possible – less is more!
- Manage external pressure for more detailed information – keep it simple – more detail leads to demand for even more detail – this will not end if we do not manage it...



Digitisation – the way forward!

Potential to improve

...but with certain limitations



Data quality and availability

– tailor-made information for
specific target audiences



Process improvement 'Time to Market'



Management information – link to external information sources



Relevance / interpretation to ensure full transparency and to avoid information overload



Layout – keep your target audience in mind



Top of mind for 2017 in DSV

- Is the printed version history?
- Any real need for a Danish summary?
- Selected areas for improvement e.g. DSV at a glance, financial review and risk management
- Improve layout but keep it simple take Apple Inc. as the extreme example
- Evolution, not revolution
- DSV will not go full blown digital on the annual report in the foreseeable future
- The annual report remains our 'anchor' product for communicating with the market







Thank you for your attention – questions?

